

# US Technical Bulletin

Volume 60

Affects units manufactured before June 2021

## WLH2 and P2 ClassE Spout Nozzle

**Purpose of this bulletin:** To inform technicians of an issue with the spout length on current ClassE machines, and to demonstrate installation of new, extended, spout.



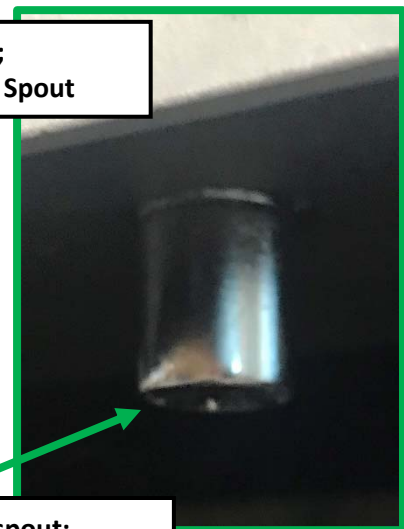
External Spout of the ClassE  
(L) original length spout (N/A)  
(R) Extended length spout (AK-0001-A)

Visual Inspection Process:

1. Look at the two spouts protruding from the underside of the dispense area; one for sparkling water and one for still water. If there is glass protruding out of the steel spout, that is an indication of the original length spout and needs to be replaced with the extended length spout. If no glass protrudes, it is safe to assume the machine has already been fitted with the extended length spout.



**Protruding glass from spout;  
Swap with Extended Length Spout**



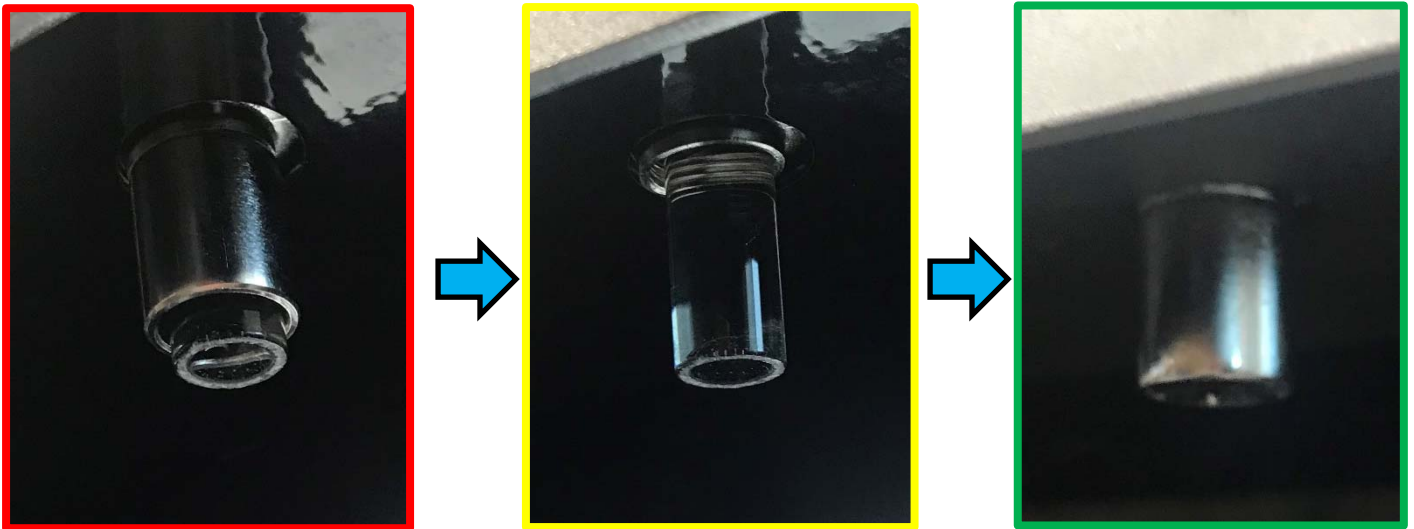
**No glass protruding from spout;  
No action needed.**

For up to date product-by-product navigation of manuals, troubleshooting guides, and part drawings for all Waterlogic products, please visit the Tech Portal Website.

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Modification or replacement of the Extended Length Spout to the Dispensing Spout Process:

2. Unscrew (counter clock-wise) and remove the Original Length Spout.
3. Install the new Extended Length Spout over the glass spout by screwing it in (clock-wise); hand tighten. **(DO NOT USE PLIERS or VICE GRIPS)**
4. Do this process for both Spouts (Sparkling and Still).



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