



FAULT CODE TROUBLESHOOTING INDEX

1. Icon and Alarm on continuously – Leak Detector Sensor Alarm
2. Icon ON Continuously, Alarm for 20 Seconds – the Firewall UV system is not detecting adequate dose of UV to ensure safe water

1. **FAULT CODE:** Icon and Alarm on continuously – Leak Detector Sensor Alarm

There are two leak detector sensors in the *WL400 Water Treatment Systems*.

Possible Reason	Solution
Leak Tray Full	<p>Check for water in base cabinet by opening and removing front cover.</p> <p>If water is found in leak tray, dry out leak tray.</p> <p>Unplug unit to reset fault and determine where the leak is.</p>
Leak Tray Full – <u>with no alarms</u>	<p>Verify the drip tray leak clips are installed.</p> <p>If the drip tray leak clips are installed, the water TDS may be too low. You may need to bend the drip tray sensor tabs inward (closer together) to improve the performance of the signal returning to the board.</p> <div style="display: flex; justify-content: space-around;">   </div>
`Water in Base Cabinet	<p>If no water is found in the base cabinet, open Top Cover of WL400 Water Treatment System and remove Right Side Panel to determine where leak is.</p> <p>If water is found, dry out leak tray, unplug unit to reset fault and determine where the leak is.</p>

2. **FAULT CODE: Icon On Continuously, Alarm for 20 Seconds**

Possible Reason	Solution
UV Lamp Alarm	Replace Lamp / Sensor to reset.