

ADVANCED TROUBLESHOOTING INDEX

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3. Cold Water Dispenses, but is Not Cold

1. Tanks will not fill

Possible Cause	Solution
Feed Water Shut Off	Ensure feed water line is open and flowing.
Unit is not powered	Ensure Unit has a stable energy source connection.
Clogged Filters	Inspect Filters and replace as needed.
Leak Detection Basin Flooded	Inspect bottom tray for standing water. If present, drain Leak Detection basin. Water should begin flowing once cleared.
Carbonator Pump Failure	Inspect Carbonator pump for proper function and connection to main PCB.

2. Hot water Dispenses, but is NOT Hot

Possible Cause	Solution
Overload Thermostat Tripped	Manually reset the Overload Thermostat on the Hot Tank.
Hot Tank High Limit Thermostat Failure	Inspect the Hot Tank High Limit thermostat and ensure proper function and connection to the main PCB. Replace as needed.

3. Cold Water Dispenses, but is NOT Cold

Possible Cause	Solution
Condenser is dirty	Clean the condensing coil of any obstructions or dust.
Compressor very hot to the touch	Low or lost refrigerant. Refrigerant recharge required.
Condenser Fan Failure	Ensure the Condenser Fan is working properly.