

PRODUCT SUPPORT TECHNICAL BULLETIN

February 29,2024

Issue: S4 Leak from Elbow Connected to the Cooling Coil

Cause:

The elbow fitting that connects to the cooling coil is not fully seated onto the coil stem coming up from the cold-water bath. This is causing a leak to present itself upon dispensing cold water, **Fig.1.**

Solution:

Push elbow fitting down until it is fully seated on the cooling coil stem using needle nose pliers to hold the stem in place.

Process: Approx 15-minute repair.

1. Unplug the unit from the outlet and ensure that water to the unit is turned off.
2. Remove the top and left side panels of the unit.
3. Make sure that the leak stop is not engaged, if it is, clear the leak and dry the floor pan.
4. Locate the elbow on the left side of the cold-water bath lid.
5. Pull the fitting up to expose the cooling coil stem.
6. Using needle nose pliers, gently hold the stem in place while pushing down on the elbow to seat it all the way down on the stem, **Fig.2.**
7. Plug unit back into the outlet, turn the water supply on and dispense cold water to ensure the leak is resolved.
8. Reassemble unit.

