

PRODUCT SUPPORT TECHNICAL BULLETIN

August 31, 2023

Issue: Ice Temp Sensor is a redundant sensor that should be disabled.

Cause:

Failure of the Ice Temp Sensor in the WS12000 and WL900. This sensor is one of three sensors that the unit takes readings from to begin the ice making process. Those sensors are the Cold Temp Sensor, the Ambient/Environmental Sensor, and the Ice Temp Sensor. The most common sensor failure is the Ice Temp Sensor, and it has been determined that these units can produce ice without readings from this redundant sensor. It should be disabled, and it has been omitted from future production runs.

Solution:

Disconnect Ice Temp Sensor from PCB.

Process: Approx 30-minute repair.

1. Unplug the unit from the outlet.
2. Gain access to the PCB.
3. Unplug the Ice Temp Sensor, circled below.
4. Plug the unit back into power and confirm proper operation.

